**[Question]**

**You are a client of a building company and you feel unsatisfied with the service. Please write a letter of complaint to the company’s manager.**

Dear Manager,

I am ~~the~~ a client of your ongoing building project number AC125. The purpose of this letter is to complain about some unacceptable issues during your construction. I hope you can help me out and coordinate your team to solve these problems.

There are several points I would like to mention. First of all, the overall progress has been far behind the schedule ~~as~~ promised in our contract. Please pay attention to this as we cannot afford any further delay on this project. ~~Besides,~~ Furthermore, my wife has noticed that the layout of our premises is a little different from the original design. I have ~~attached~~ enclosed the layout comparison for your reference.

Most importantly, I have discovered an obvious defect that has to be resolved immediately. That is, the ground in the garden is beginning to subside~~. This~~ which is ~~an~~ extremely detrimental to the successful completion of this project. ~~finding for this project to be done successfully.~~

I do need your ~~fully~~ full support to figure out the best solutions for above problems ~~issues~~. ~~And~~ While I also appreciate the work your team has done for this project, these issues must be dealt with immediately.

Yours faithfully,

Jimmy

**COMMENTS**

A clear letter with some fairly minor errors which I have corrected. The errors are mainly related to style or slightly incorrect word choice. I have also modified a couple of sentences to give you more COMPLEX sentences. At this level, you should be able to write all of your sentences with two clauses. This will increase your GRA score.

There are minor errors in tone (BESIDES should be used in speaking rather than formal writing / Sentences shouldn’t start with AND), but in general the tone is appropriate and even conveys meaning through formality and the structure and use of cohesive and referencing is clear and to the point.

**[Question]**

**Too many old historic buildings are in danger and destroyed in many countries.**

**What are the main causes?**

**How to protect them?**

**Give reasons for your answer and include any relevant examples from your own knowledge or experience.**

**Write at least 250 words.**

One of the most ~~concerned~~ significant issues in the world nowadays is the ~~disappearing~~ disappearance of our historic heritage, buildings in particular. In this essay, I am going to analyze the causes of this issue and also propose some solutions ~~for them~~.

First and foremost, the main reason why these wonderful buildings are fading away is that people damage them. Hundreds of millions of people visit these tourist attractions every year. Some of them may maliciously leave their graffiti ~~small paintings~~ on the surface of the buildings. Governments, on the other hand, don't do much to prevent this tragedy from happening. Most ~~of the~~ countries only take advantage of these historic sites to ~~make fortune~~ increase revenue without paying attention to the maintainese and unruly tourists.

Secondly, there are some environmental causes that make these old buildings age more quickly. For example, the renowned tower in Italy has suffered from subsidence for decades. Some of the natural environmental influences are inevitable. However, some of them are ~~originated from~~ caused by human beings. Flooding caused by global warming is one of the best examples of this. (RW)~~Global warming that causes flood is one the best evidences.~~

For the first cause, the best solution is to be strict on the tourist actions. ~~And also~~ Furthermore, governments should spend some ~~expenditure from~~ of the earnings ~~of~~ from these buildings to maintain them. As for the second cause, it’s more difficult to propose an effective solution. ~~But~~ However, I think adopting more measures that are eco-friendly is the least we can do.

To sum up, the main causes ~~to~~ of this phenomenon are human carelessness and natural disasters. The solutions to protecting them are to ~~inforce~~ enforce more regulations that benefit these buildings and our earth. In this way, our historic buildings are more likely to be seen by our descendants.

COMMENTS

Well done. You have clearly focused on the key aspects of this question, although some points are a little general and could benefit from some explanation and/or example.

There is some good structure here - although the use of cohesive is quite basic at times which affects the tone. Words like AND and BUT are used at the start of sentences in some types of writing (novels, for example), but are not formal enough for IELTS.

In terms of vocabulary, you have included a good range of vocabulary specific to the task